

## 2023 Water & Wastewater/Stormwater Rates

City Council has approved a combined 6.49% increase to the water and wastewater/stormwater rates. The following rates based on metered water consumption are effective January 1, 2023:

	2022	2023	Increase
<b>Water Fixed Charge (daily for meters &lt; 25mm) *</b>	<b>\$0.41</b>	<b>\$0.43</b>	<b>\$0.02</b>
Consumption Charge Block 1 ( 0-10 cubic metres/month)	\$0.89	\$0.98	\$0.09
Consumption Charge Block 2 ( >10 cubic metres/month)	\$1.77	\$1.96	\$0.19
<b>Wastewater/Stormwater Fixed Charge (daily for meters &lt; 25mm)</b>	<b>\$0.44</b>	<b>\$0.47</b>	<b>\$0.03</b>
Treatment Charge Block 1 ( 0-10 cubic metres/month)	\$0.95	\$0.98	\$0.03
Treatment Charge Block 2 ( >10 cubic metres/month)	\$1.89	\$1.96	\$0.07

Water and Wastewater budgets contain fixed costs that are not related to how much water is used.

\*Rate is for a 15-21 mm meter which most residential homes have installed.

### ANNUAL INCREASE

The average water and wastewater / storm residential bill increase is

**\$4.45** /MONTH OR **\$53.45** /YEAR



based on an average household with a meter size < 25mm consuming 200 cubic metres of water annually.

### TYPES OF CHARGES

#### Consumption Charges



The cost of water used, which is based on a charge per cubic metre (m<sup>3</sup>). One cubic metre is equal to 1,000 litres or 220 imperial gallons.

#### Treatment Charges



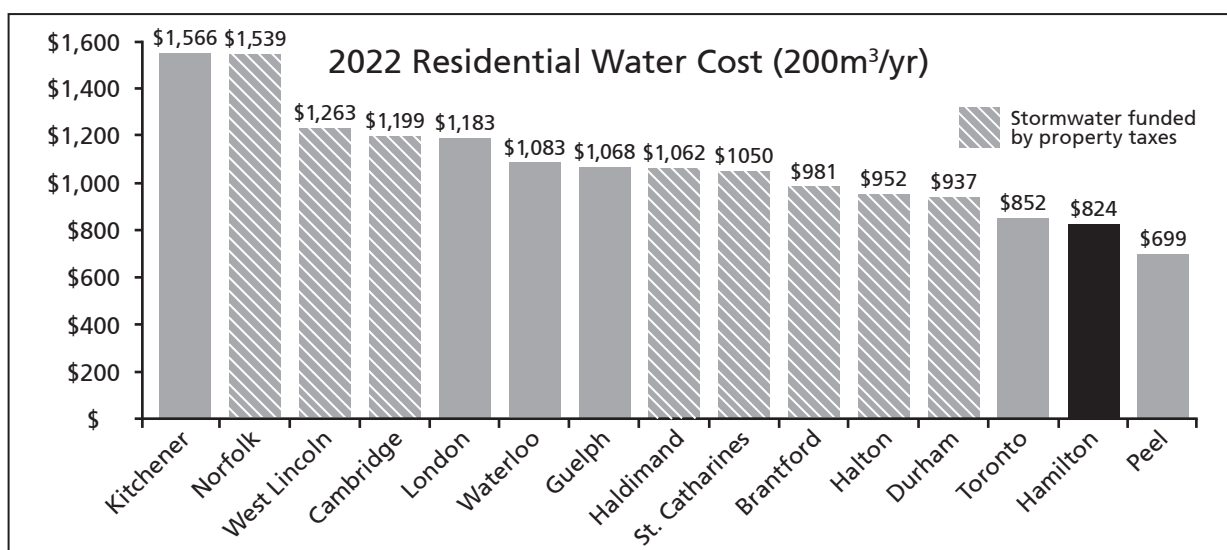
Charges are based on your water consumption and cover the cost of wastewater collection/treatment & stormwater management. Charges are based on your per cubic metre water use.

#### Fixed Charges



A fixed charge applies even if you haven't used any water. Fixed costs include meter reading, billing, customer service, meter repair, capital debt financing costs & providing the public fire protection system.

**HAMILTON'S**  
water and  
wastewater/  
stormwater  
residential costs  
are among  
the lowest in  
Ontario.



For more information contact Alectra Utilities:  
1-833-ALECTRA (1-833-253-2872) Mon – Fri 8:30am to 4:30pm  
or visit: <https://alectrautilities.com/HamiltonWaterRates>

The combined 6.49% rate increase will be used to support:



Operating and maintenance costs to keep our drinking water safe.

**4.54%**

Investment in treatment plants, distribution / collection systems & stormwater management.



**1.95%**

### Why do rates keep increasing?

The cost to distribute, collect and treat municipal water and wastewater throughout the City has increased due to extraordinary inflation. The capital renewal and expansion of the City's overall water/wastewater/stormwater infrastructure continues to increase as aging City infrastructure becomes more costly to operate, maintain and replace.

## WATER TIPS



#### Frozen Pipes

Avoid frozen pipes! Shut off and drain all outside taps and pipes in unheated garages. Install insulated pipe sleeves on exposed pipes in unheated areas in your home. For more information and tips please visit [www.hamilton.ca/frozenpipes](http://www.hamilton.ca/frozenpipes).



#### Vacation

Leaving on vacation? Make sure your home's water valve is turned off before you leave to prevent expensive water bills and costly repairs from flooded basements due to leaky pipes or water theft from your outside taps. For more information and tips please visit [www.hamilton.ca/leaks](http://www.hamilton.ca/leaks).



#### Exercise your valve

Do you know where to shut off your home's water supply? The water control valve is located where the water line enters the home, often in the basement and near the water meter. Turn this valve periodically to ensure it works.

## WATER LEAKS

### Leak Protection Program

The City of Hamilton wishes to remind residential customers of our Leak Protection Program administered by ServLine. This program provides protection from a high water bill caused by qualifying internal leaks and is included as part of your water services. Information on the City of Hamilton's Leak Protection Program guidelines and qualifications can be found online at [www.hamilton.ca/leaks](http://www.hamilton.ca/leaks). If you have any questions including assistance in finding water leaks, or need to file a claim, please contact ServLine at 1-888-977-7471.



If you are experiencing a water or wastewater emergency  
call 905-546-CITY (2489)

